

Reporting to: Senior Robust Services Support Worker

Salary: £12.50 per hour/£22,750 per annum

Hours: Full time – 35 hours per week with various shift patterns including Sleepover/Waking Night as required

**Purpose of the Post:** The RSSW is a key new role within Fair Deal which has been developed in order to provide skilled direct support to individuals with very complex and varied needs, including behaviour that challenges. The RSSW will work in services where alternatives to traditional models of care may be explored and implemented.

In addition to working directly with individuals with complex and varied needs, the RSSW will play a pivotal role in working in partnership with a multi-disciplinary team, families and those being supported to ensure a robust and outcome focussed support plan is agreed and implemented.

Reporting to the Team Leader, the RSSW will provide day-to-day support to people within Fair Deal's services, ensuring that all support provided is of the highest quality. They have a responsibility for ensuring that they fully understand and are able to deliver support as per the individual's Support Plan and able to follow robust guidelines and Risk assessments and collaborations with families and other relevant agencies.

Key Responsibilities:

- To provide direct support to service users with very complex needs who can often display stress and distressed behaviour/behaviour that challenges
- To uphold organisational values and to ensure good working practice including understanding and awareness of health and safety
- To promote the independence and develop the skills of the PWS and assist with all tasks necessary to support the person(s) to fulfil potential and have a valued life.
- To work positively with the team, other agencies, parents, carers, and other services to ensure a quality provision of care in line with the national health and social care standards – my support, my life.
- Develop and contribute to the maintenance of records and support plans and act as a key worker when required.
- To ensure that the living environment is safe and appropriate to meet each individual needs.
- To participate in regular and ongoing training relevant to the needs of the PWS and maintain SSSC registration.

### **The Individual:**

- Willing to work towards SSSC registration requirements
- Good Practical Skills
- Good Observational Skills
- Flexibility, Empathy and Approachability.
- Ability to work as part of a team
- Ability to reflect on your own practice.
- Ability to form positive relationships with people we support, colleagues, parents, and other professionals.
- Sensitivity and understanding of discrimination and health and wellbeing issues.
- Flexible approach to work patterns.
- Ability to respond appropriately in difficult or challenging situations.
- Ability to work effectively as part of the support team and in multi-disciplinary settings.
- The ability to engage people we support in activities and participation within their home and in the local community.
- Ability to carry out duties that may involve personal care of people we support.
- Ability to carry out duties in line with health and safety regulations and risk assessments.
- Ability to support people with physical activities such as swimming, hydrotherapy, cycling, etc

Job Type: Full-time

Pay: £12.50 per hour

Benefits:

- Company pension
- Free parking
- Sick pay

Shift:

- 10 hour shift
- 12 hour shift

- 8 hour shift
- Day shift
- Night shift

Ability to commute/relocate:

- Glasgow, Glasgow: reliably commute or plan to relocate before starting work (required)

Licence/Certification:

- NVQ Level 2 Health & Social Care (preferred)

Work Location: In person

Application deadline: 30/09/2024

Reference ID: Robust Service Support Worker