



Recruitment and Selection Policy

Contents

Introduction	3
Purpose	3
General Guidelines	3
Equal Opportunities	3
Exit Interviews.....	4
Job Analysis and Advertising	4
Internal Recruitment.....	4
Temporary Recruitment	4
Recruitment Information to Candidates	5
Short listing	5
References	5
Interview	5
Assessment	5
Job Offer	6
Feedback	6
Equal Opportunities Monitoring	6
Records	6
Personnel File.....	6
Induction	7
Failure to Recruit.....	7
Complaints.....	7
Document Information.....	8
Amendment History	8

Fair Deal
Recruitment & Selection Policy

Introduction

Fair Deal seeks to hire only the best candidates for all vacant or newly created positions. We conduct business following the spirit and the intent of Equal Opportunities legislation and strive to maintain a diverse workforce. We encourage excellence at all levels in our organisation and are not influenced by age, disability, gender reassignment, marriage & civil partnership, pregnancy & maternity, race (including colour, nationality ethnic or national origins and citizenship), religion/belief, sex and sexual orientation nor any other factor irrelevant to achieving successfully and performing our jobs.

Purpose

This statement is Fair Deal's policy in regard to recruitment and selection, to encourage good practice and equal opportunities to which all staff are required to adhere. In the recruitment process the aims of are:

- To attract comprehensive applications from a sufficient number of candidates with appropriate skills, qualifications and experience for consideration for employment with Fair Deal
- To use fair and effective methods for the appointment of candidates consistent with Fair Deal's policy on Equal Opportunities
- To ensure that recruitment procedures are clear and adhered to by all staff and Board members involved in any recruitment and selection processes
- To develop an excellent workforce committed to the aims, values and service delivery requirements of Fair Deal

General Guidelines

In recruiting for newly created or vacant posts Fair Deal will ensure that it complies with legislative requirements and demonstrates best practice as an employer in relation to employment rights and equal opportunities.

Equal Opportunities

Equal Opportunities are aimed at removing barriers to access and opportunity, with positive results for individuals and Fair Deal. Equal Opportunities refer to equality in recruitment, promotion, training or transfer and terms and conditions of employment. In seeking suitable candidates for new or vacant posts, Fair Deal will not discriminate on the grounds of age, disability, gender reassignment, marriage & civil partnership, pregnancy & maternity, race (including colour, nationality ethnic or national origins and citizenship), religion/belief, sex and sexual orientation nor any factor irrelevant to the ability to do the job.

It is Fair Deal's goal that all recruitment decisions will be based completely on the merits and abilities of candidates alone and no other criteria will be used. In order to achieve this, equality and diversity practices will be integrated into every stage of the recruitment and selection process.

A fair recruitment process will remove barriers where possible to the employment of people from different backgrounds. This will enable the organisation in recruiting from the widest pool of talent, potentially raising the standard of their intake and therefore increasing the opportunity of a more diverse workforce which reflects the community it is serving. A more diverse workforce should improve the organisation's service delivery, as it will include staff

with more knowledge and experience about meeting the needs and aspirations of service users and potential service users.

To highlight Fair Deal's commitment to promoting equality and diversity from the beginning of the employment relationship, all vacancies will be aimed at as wide a group as possible and any advertisement for a vacancy within Fair Deal will state that an equality and diversity policy is in place. In addition, the advert will also display any signs of equality bodies that Fair Deal is affiliated with. The information contained in the advert and all vacancy literature will be clear and accurate to attract the most appropriate candidates from all groups across society, to allow them to decide their own suitability for the vacancy and whether they wish to proceed with applying. For those that wish to apply Fair Deal will ensure that all applications will have clear instructions for completion and application forms will be free from personal questions that are not relevant to the vacancy and that may lead to discrimination.

Fair Deal will ensure that all staff involved at any stage in the recruitment and selection process will receive equality and diversity awareness training. This will ensure that those involved in the recruitment process will not discriminate either knowingly or unknowingly by asking any questions which may lead to discrimination.

Exit Interviews

A line manager will conduct exit interviews personally with any permanent member of staff who has tendered his/her resignation. This is to identify, why an individual wish to leave, to receive insight into the role that has been performed and to thank the individual for his/her contribution to the organisation.

Job Analysis and Advertising

When recruiting for new or vacant posts Fair Deal will conduct a job analysis, often carried out by the relevant Operational team leader in liaison with the business Support Team Leader and if appropriate the Board of Directors. This involves assessing whether or not the post has to be filled and how it could be filled, what would be the adverse effects of not filling it or if the work could be distributed amongst existing staff.

If decided that the post should be filled, an advert will be drafted and placed into appropriate advertising media.

Internal Recruitment

All existing staff and agencies used will be notified of permanent and long-term temporary vacancies, especially if on sick leave, maternity leave or holidays and will be eligible to apply for any post.

Temporary Recruitment

Short-term appointments of less than a year e.g., maternity leave cover, may be advertised internally and filled by internal transfers, where appropriate to do so, or by candidates engaged from suitable employment agencies. Temporary posts in excess of a year should be advertised internally and externally simultaneously.

For very short-term posts of a few weeks internal advertising will not normally take place but rather suitable agencies will be approached to provide a candidate.

Recruitment Information to Candidates

All candidates will receive an information pack that will include a job description, a person specification, an annual report, a vision and mission statement together with an application form and equal opportunities monitoring form and a criminal conviction form.

Successful candidates to new and vacant posts will be selected on merit through shortlist, and interview in accordance with the person specification and our standard short listing and interview competency-based assessment forms.

Short listing

A panel, of up to three individuals, but no less than two, compiled of staff only for existing posts, including Board representation (if appropriate), will carry out the recruitment processes for each vacant or new post. Depending on the post this panel will include the relevant members of the organisations' leadership team. The Chief Executive, and Board members will be involved when recruiting for a senior manager.

Criteria will be applied in the first instance to shortlist applicants. Candidates who do not match all the essential criteria will not be called to interview. Candidates who do not possess all the desirable criteria may still be called to interview. However, desirable criteria will be applied, secondly, in a large response, to reduce fairly the number of candidates called for interview.

Each panel member must complete a short-listing form appropriately for each applicant. If a panel member recognises a candidate's details, who is known to the panel member, they should declare this interest and exclude themselves potentially from the panel if the person is to be shortlisted.

Candidates invited to interview, and unsuccessful candidates will be informed simultaneously of the result of their applications. Unsuccessful candidates may be offered the opportunity for feedback on their applications.

References

References will be sought after an offer of employment has been accepted. Reference requests will be made to the most current/recent employer /academic/voluntary or good character referee contact, which must not be related to the candidate. If a referee happens to be a panel member then the candidate may be asked to provide an alternative referee.

Interview

The interviewing panel (minimum of two panel members) should reflect the same membership as the short-listing panel.

All short-listed candidates should be offered an interview, at which the same competency-based questions, based on the job description and person specification, will be asked in the same order to all candidates. This may also include a presentation topic where appropriate. Interviews will be typically of 30-60 minutes' duration depending on the nature of the post.

Any requested, appropriate, information which has been provided by Fair Deal to an interviewee will be made available to all other candidates invited to interview.

Assessment

Panel members must complete interview assessment documentation, appropriately, based on evidence for each candidate. Fair Deal's policy on Equal Opportunities will apply to all matters of recruitment and selection.

Where candidates are judged to be equal, they may be called back for a second interview. Panel members must state and document justifiable reasons for the rejection of each unsuccessful interviewee.

Job Offer

Once the appointment panel has decided, a conditional offer will be issued to the successful interviewee subject to the receipt of satisfactory references, original qualification certificates, and proof of eligibility to work in the EU and a satisfactory PVG membership/Disclosure Scotland check where appropriate and confirmation that the successful interviewee is not being investigated under Fitness to Practice by Scottish Social Services Council. The cost of PVG will be met by the candidate, All PVG checks in Fair Deal cover working with both for Adults & Children. 3 yearly PVG renewals costs will be met by Fair Deal. Appointment will normally be made at the bottom of the salary scale; otherwise, an appointment will be made on a suitable salary paying due consideration to a candidate's skills, experience, and present and future circumstances. The initial offer can be verbal and followed up in writing. A 6-month probationary period will be included. The terms of a written contract of employment will be confirmed and issued subsequently once the aforementioned conditions have been satisfied.

If the job offer is declined, if agreed by the interview panel, the second highest scoring suitable candidate may be offered the post subsequently. If there is not a suitable reserve candidate, the recruitment process should be resumed and a rerun of the whole recruitment process should be considered.

Once the job offer has been accepted then interview outcome notification should be issued to unsuccessful interviewees. It is the intention of Fair Deal where possible, to inform candidates of the outcome of the interview as quickly as possible and within a few days of the interview having taken place.

Feedback

All interviewees will be advised typically of the outcome of their interviews by telephone/email or letter and constructive feedback on their performance can also be made available to them, if they desire via the telephone.

Equal Opportunities Monitoring

As part of Any Organisation's recruitment process, equal opportunities monitoring will be undertaken and reported.

Records

Application forms and recruitment documentation must be stored confidentially for a minimum of four months and up to a maximum of 1 year's duration.

Any undertaken PVG membership records / Disclosure Scotland checks must be stored in accordance with the Storage and Safe Handling of Disclosure Checks Retention Policy.

Personnel File

The successful candidate's recruitment documentation should be made into a personnel file and retained.

Induction

Fair Deal staff will welcome a new post holder by providing initial induction training in the organisation, which will be organised in advance of occupancy of the new post holder by the manager. This will help to settle the new staff member, convey our aims, objectives, policies and procedures thereby encouraging the individual to settle, stay and make a valuable contribution to our work.

Failure to Recruit

Should the full recruitment and selection procedure fail to recruit a suitable candidate, reasons for this should be identified and considered, appropriate alterations made, and recruitment should be rerun where appropriate to do so.

Complaints

If a complaint is received about any stage of the recruitment and selection process it should be resolved promptly in the first instance and verbally where appropriate to do so. If the complainant wishes to further pursue the matter, they should be advised to put the complaint into writing and address it to the Chief Executive who will investigate the matter and further liaise with the complainant.

Document Information

Document Ref:	Recruitment and Selection Policy
Version:	4
Date of Version:	29/09/2022
Created By:	Anne Marie Borthwick
Approved By:	Ann Marie Docherty
Confidentiality Level:	Controlled: Uncontrolled if printed

Amendment History

Date	Version	Created By	Description of Change
17/05/2019	2	Elaine Davidson	Added Front Cover and amended Footer
28/06/2022	3	Anne Marie Borthwick	Added Fitness to Practice Check with SSSC
29/09/2022	4	Anne Marie Borthwick	Added 3 yearly PVG checks